

Fact file

Resort Address

privacy at Sanctuary Bay
TP111/185, Kannankara P.O.
Thaneermukkom,
Alleppey 688 527
India
Tel: 0091 478 2582 794
E-mail: reservations@malabarhouse.com
Web: www.malabarescapes.com

Location

Situated on the shores of Lake Vembanad, at the height of Thaneermukkom, Chertala in Kerala.

Accessibility

By air: Nedumbassery Cochin International airport. Daily flights from all Indian metros & Lakshadweep. International flights connecting from all major European metros via Bangalore, Madras, Mumbai, Delhi, Dubai, Kuwait, Doha, Muscat, Bahrain, Abu Dhabi, Colombo
International flights connecting from Asia via Singapore & Malaysia
Followed by a 1 ½ hour drive.

By water transport: Malabar escapes arrow speedboat from **The Malabar House** through the Vembanad lake up to **privacy** (on prior request only)

By Train: Ernakulam Junction (South), connected to all major cities in India and Kerala, followed by a 1 hour drive. Alternatively by train to Chertala, then 8 km by car to Thaneermukkom

By Road: NH47 Highway from Thiruvananthapuram or Ernakulam to Chertala, Thaneermukkom, Kannankara

Transfers

Privacy arranges transfers by taxi to and from the airport & railway stations. Time to airport is approximately 2 hours, to Ernakulam station 1hour and 30 minutes or to Alleppey ½ hour.

The resort

Offering two delightful bungalows facing the lake with a panoramic view of Kumarakoom. **privacy** is surrounded by canals on the sides. It owns a large lawn and garden, with a swimming poll and two big lotus ponds, tropical vegetation and old coconut trees.

Accommodation

Its 3 rooms are categorized as:

Waterfront Bungalow, a suite with an air-conditioned living room and bed room separated by a dining room open to the best terrace on the lake.

Heritage Bungalow, an ancient relocated wooden house with 2 deluxe air-conditioned rooms decorated superbly with antiques and art, open air bathrooms and a central dining hall, verandahs and private terraces overlooking the lake, the lotus ponds and the swimming pool.

Dining

privacy has a unit manager and a team of six members. Its trained chef prepares delicious meals, based on the recipes of **The Malabar House**. The menu has plenty of choice, including local, Indian and Mediterranean cuisine. Meals are taken either in the privacy of your verandah overlooking the lake, on the pool deck or in the private sitting/dining room.

Breakfast is included in the daily room rate.

Room Service is available from 6 a.m. till midnight.

Meal Times

Breakfast	07.00 am to 10.00 am
Lunch	12.30 pm to 15.00 pm
Dinner	19.00 pm to 23.00 pm

This is a guideline only as meal times are not strictly imposed

Children

It is ideal for families and couples who want to escape to a retreat and be on their own. Swimming pool & garden are very safe. However, being close to the lake, vigilance is required if children cannot swim.

The hotel accepts children of all ages. Children may be accommodated in their parent's bedroom for an extra charge. Only one additional child per room is permitted. Baby sitting can be arranged on prior notice.

Dress code	There is no official dress code at privacy . It is extremely relaxed.
Check-in / out time	Midday. Extended check-out is subject to negotiation / availability.
Electricity	220 volts. The standard two round pin adaptors work.
Credit cards / currency	privacy accepts Visa and Master Card. If the payment is made in foreign currency, the resort accepts US dollars, Pounds Sterling and Euros.
Mobile telephones	All mobile telephones work local networks.
When to go / Climate	There are no particular seasonal weather changes in Kerala as it benefits from a tropical climate and is warm and humid all year round. No warm clothes are necessary. It tends to rain in June and July and there can be sporadic showers in October and November.
Opening and closing	privacy operates on all 365 days.
Pests	Being a coastal, tropical area, there are mosquitoes. However the hotel takes precautions through pest control; it sprays the public areas and gardens daily. The rooms have mosquito repellents provided and mosquito coils are available for added protection when dining outside.
Resort facilities & services	Swimming pool 10 x 5 meter with sun deck E-mail facilities are available via a dial up service from the guest's laptop and the hotel's telephone. Charges are local phone charges only. privacy has its own electric propelled country boat. It is totally noise free and can be used for exploring the nearby canals and villages. We have also a Walker Bay sailing dinghy for sailing on the lake. Our Malabar escapes arrow speedboat is available for excursions & transfers. Bicycles with gears for the use of hotel resident's are complimentary subject to availability. Sightseeing & tours can be arranged on site by contacting the unit manager.
Possible excursions	Excursions to Alleppey to see the historic canals and sights of this port town. Excursions to the nearby beach at Mararikulam. Excursions on the lake, canals and waterways in our own electric propelled traditional 'snake boat'. Speedboat rides around the lake and visit of Kumarakom Attendance at local church services Village walks in the surrounding rural countryside visits to coir factories Day cruise on our discovery houseboat
Average length of stay	privacy is the perfect, peaceful place for a holiday in Kerala as it forces you to slow down and to switch off; average stay is generally of three nights.
Reservations	Reservations may be made by telephone +91 484 221 6666, fax +91 484 221 7777, by e-mail reservations@malabarhouse.com or through our website www.malabarescapes.com There is no minimum stay requirement.
Packages & offers	Special packages are available if combining your stay with the hotel's sister properties serenity & discovery . Minimum is a 5 nights stay in total. We also have special offers for an extended stay of 3 nights and more in any of our properties
Management	General Manager Malabar escapes & The Malabar House, Mr. Mervin Isaac, Manager – Malabar escapes, Mr. Sambo